

# Thao Ngo, RN

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02720

## Overview

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- Registered Nurse - Bilingual (English, Vietnamese)
- Thorough knowledge of nursing, including critical procedures, operation/recovery, medication administration, patient assessment, and pain management
- Experienced in collaborating with nurses, doctors, specialists, and staff members to achieve shared patient goals
- Loyal and collaborative professional with a steadfast commitment to patient satisfaction seeking RN residency in a hospital setting to utilize multidisciplinary team and transferable technical skills
- Available to work full time, flexible shifts

## Objective

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- Looking for opportunities to give excellent patient care in a hospital setting

## Licensure & Certification

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- Registered Nurse in Massachusetts, License # RN2291544, current - 8/31/14
- AHA Basic Life Support (BLS/CPR) certification, current - Nov 2015
- Certified Nurse Aide (CNA): Commonwealth of Massachusetts, Ser. # 232232
- Incident Command System Certification issued by FEMA

## Skill Highlights

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- Medical-surgical
- Patient/family communication
- Patient assessment
- HIPPA informed
- Nursing documentation
- Computer skills: proficient in EMR (Powerchart, ECW, Clinician View)
- Medication management
- Culturally sensitive

## Employment History

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|-------------------|--|-----------------|
| 3/2014 - Present  | <b>Well Given AFC, Inc.</b><br>Registered Nurse  | Brighton, MA    |
|                   | <ul style="list-style-type: none"><li>• Completes nursing assessments and reviews of all potential participants in the program</li><li>• Coordinates physician's orders with AFC caregivers, AFC providers</li><li>• Completes all nursing documentation (MDS/CDS), nursing progress notes</li><li>• Conducts client's education about hygiene and health concerns through on-site visits</li></ul>  |                 |
| 01/2013 - 12/2013 | <b>Johns Hopkins School of Public Health</b><br>Program Research Assistant   | Baltimore, MD   |
|                   | <ul style="list-style-type: none"><li>• Recruited, assessed and conducted health teaching for 151 participants for Johns Hopkins Liver Cancer Prevention Project for Asian Americans</li><li>• Led the Vietnamese section in field work, scheduling events, place, and time</li></ul>  |                 |
| 02/2012 - 12/2013 | <b>Clinical Practicum</b><br>Student Nurse   | Takoma Park, MD |
|                   | <ul style="list-style-type: none"><li>• Medstar Montgomery Medical Center (138 beds), Olney MD Medical-Surgical Unit: 10/2012 - 5/2013<ul style="list-style-type: none"><li>• Worked with Registered Nurse (preceptor) managing patient care in 23-bed unit</li></ul></li><li>• Holy Cross Hospital, Silver Spring MD - a teaching hospital (443 beds) Maternal/Newborn 10/2013 - 12/2013</li><li>• Children's National Medical Center, Washington DC - level 1 trauma center, 303 beds Pediatric: 8/2013 - 10/2013</li><li>• Doctors Community Hospital, Lanham MD - (219 beds): Leadership - 8/2013 - 10/2013</li><li>• Adventist Behavioral Health, Rockville MD - short/long term care: Psychiatric - 9/2012 - 11/2012</li></ul> |                 |

- Washington Adventist Hospital, Takoma Park, MD - 252 beds, cardiac center level III Medical/surgical: 02/2012 - 5/2012
  - Performed in-depth physical assessment on 8 critical patients
  - Monitored assigned patients, updating data on vital signs and clinical lab data
  - Administered antihypertensive, antacids, insulin, anticoagulant medications; instructed patients regarding their side effects
  - Received and given reported regarding patient's current health status
  - Reported assigned patients' condition to preceptor using SBAR
  - Documented assessment findings and information in patients' medical charts

02/2011 - 5/2012

## Montgomery College

Rockville, MD

Marketing, Grant & Contract Staff

- Employee of the year 2011

## Education

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2011- 2013

## Montgomery College

Takoma Park, MD

Associate Degree in Nursing

- Phi Theta Kappa Honor Society
- Dean's list 2011, 2012

2001 - 2005

## National Economics University

Hanoi, Vietnam

Business Administration in Tourism and Hospitality

2006 - 2009

## Syracuse University

Syracuse, New York

Completed courses: Nutrition, Psychology, Personal Finance, CPR

## Customer Service

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- Bank Teller, ANZ bank, Hanoi, Vietnam 2008 - 2009: Best Customer Service Award of the first quarter 2009 (ANZ Bank)
- Front Desk Officer, Hotel Nikko Hanoi, Hanoi, Vietnam 2005 - 2006

## Professional Affiliations

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- American Nurse Association (ANA)
- Massachusetts Association of Registered Nurses (MARN)
- Phi Theta Kappa Honor Society
- American Red Cross

## Other Relevant Skills, Clubs, or Activities

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- Additional language: Vietnamese
- Volunteer as a CNA at American Red Cross on conducting assessment tests
- Volunteer at the community health fair on hypertension screening and health teaching
- Volunteer as an assistant in ER at Tobey hospital, Wareham MA

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